

Patient Testing Criteria for COVID-19

Testing Criteria*

- **Patients exhibit signs and symptoms compatible with COVID-19**
 - **Fever (subjective or confirmed), cough, shortness of breath, chills, fatigue, muscle pain or body aches, headache, sore throat, loss of taste or smell, congestion or runny nose, nausea, vomiting or diarrhea.**

* On call Infectious Disease attending is available for providers to support decision-making in the care of patients suspected of having COVID-19: Contact through Provider Access

If patient is experiencing acute symptoms requiring urgent or emergent care (shortness of breath, or difficulty breathing), patient should be directed to appropriate service (e.g. Urgent Care or ED).

Provider must notify Urgent Care or ED of patient's arrival. If appropriate, testing will occur at Urgent Care/ED.

Referring a Patient for Testing:

Referrals can be made by both Primary Care and Specialty providers:

- Provider places order in Epic for COVID-19 testing.
 - Non-Epic users **fax the VDH requisition to UVM Health Network Patient Access & Service Center (802) 847-2001** to place order. Note that the fax number to send COVID-19 orders is not the same as the UVMHC Laboratory Customer Service number.
- Patient Access Center will call the patient and schedule testing within 24 hours of ordering being placed. **Instruct patients:** stay in car with windows closed, no pets, bring photo ID.
- Test results will be:
 - reported to ordering provider office for follow up with patients
 - immediately released via MyChart
- For assistance with COVID-19 lab order submissions call UVMHCN Patient Access & Service Center: (802) 847-5440. Hours of operation are 8:00 am – 8:00 pm.