

MyChart Features & Benefits

Switch Accounts

If you are a proxy holder and have permission to view another person's MyChart account, easily switch to their account by clicking their name.

Messages

View all of your sent and received messages in the Message Center. You can also send a non-urgent message to your care team requesting a prescription renewal or an appointment follow-up.

Request Prescription Renewals

Request prescription renewals online, no need to call the office.

Letters

Review, download, and store any letters sent from your doctor's office.

Appointments & Visits

Review all upcoming and past appointments, including your After Visit Summary and provider notes. You can also request a new appointment with one of your providers.

eCheck-In

Save time by beginning the check-in process online 7 days before an appointment by confirming contact info, filling out questionnaires, and more. You can also request to be added to the waitlist to get an appointment sooner.

To Do

Review your action items, like overdue tests, vaccines, and preventive visits. View your upcoming and past appointments. You can also easily request an appointment for outstanding to-dos.

Health

View your medical record, including test results, current issues, medications, immunizations, and allergies. View and download your care plans.

View Test Results

Blood work and other test results are posted under the Health section to be viewed at any time. Graph past results to compare over time.

Connect & Share Your Records

Link your account to other organizations that use MyChart's Care Everywhere feature. Grant one-time online access to the health information that you see in MyChart.

Medical Tools

Review your visit records, request and retrieve medical records, and review who last accessed them.

Profile

Update your address, phone number, and insurance information under Personalize. A temporary address can be added. You can select your pronoun and choose a preferred name.

Family Access Settings

View and manage who has permission to view and access your MyChart account (also known as proxy access).

Communications

Choose your preferred methods for MyChart communications and alerts.

Billing

MyChart only accepts payment for certain types of bills from specific dates. The Pay My Bill page in the Billing section will instruct you on how to pay for any and all bills. You can also view MyChart's FAQs for more billing information.

Care Team

Click on your care team member's name to easily send a message or request an appointment.

The screenshot displays the MyChart.UVMHealth.org website. At the top, the navigation bar includes links for Messages, Visits, Health, Billing, Resources, and Profile, along with a user profile for Amy Brown and a Log Out button. The main content area is divided into several sections:

- Welcome!**: A section with four cards:
 - View your 2 unread messages.
 - See information about your upcoming visit on Wednesday, November 20, 2019 with Shana West, MD. Please fill out your questionnaires before coming.
 - You are due for 2 preventive care services. Click here to schedule your preventive care appointment(s).
 - View the After Visit Summary from your recent visit with Ken Li, PA on Nov. 11, 2019.
- To Do**: A section with a list of overdue health reminders:
 - FLU VACCINE**: Ordered by Shana West, MD on Nov 20, 2018. Expected: Nov 20, 2018. A button labeled "REQUEST APPT" is visible next to this reminder.
 - PREVENTIVE VISIT**: Ordered by Shana West, MD on May 17, 2018. Overdue since May 17, 2019.
- Care Team**: A section showing two team members:
 - Shana West, MD (Family Medicine - Primary Care)
 - Ken Li, PA (Orthopedics)

At the bottom, there is a calendar for November 2019, showing the current date as November 9th.